

Parent+ App Privacy Policy

Effective Date: March 19, 2026

Publisher: ENCOUNTER (“we,” “our,” or “us”)

Licensed Technology Provider: Amazing Life Foundation (“Amazing Life”)

1. Overview

This Privacy Policy explains how ENCOUNTER collects, uses, and protects personal information through the ENCOUNTER Kids Parent+ App (“the App”), which operates using technology licensed from Amazing Life Foundation, a nonprofit based in Collin County, Texas.

By using the App, you consent to this Policy. If you do not agree, please discontinue use of the App.

2. Information We Collect

a. Information You Provide Directly

- Name, email address, and optional phone number when creating an account or contacting us.
- Submissions through in-app forms (e.g., volunteer sign-ups, messages, prayer requests).

b. Information Collected Automatically

- Device type, operating system, and App version.
- Usage data (pages viewed, session times, crash logs).

- Approximate location (city or region only).

c. Information from Amazing Life Foundation

Amazing Life may provide aggregate analytics to your church to improve App performance. Amazing Life does not sell or use user data for advertising.

3. How We Use Information

- Deliver and personalize content and features.
- Send updates or notifications you request.
- Improve security and technical performance.
- Comply with legal obligations.

We never sell or rent personal information.

4. Legal Bases for Processing

We process data on the basis of consent, legitimate interests (in ministry and communications), and legal compliance.

5. Children's Privacy

The App is family-oriented and used under parental guidance. We do not knowingly collect information from children under 13. If you believe a child has submitted personal data, contact us at kids@encounterlife.org for deletion.

6. Data Storage and Security

Data is stored on secure servers operated by Amazing Life or its authorized providers. We use reasonable technical and organizational safeguards but cannot guarantee absolute security.

7. Data Sharing

We may share information only with:

- Amazing Life Foundation (for hosting and support);
- Trusted vendors under confidentiality agreements;
- Authorities when required by law.

We do not permit third-party tracking for advertising purposes.

8. Data Retention

Information is retained only as long as needed for ministry or legal purposes. To request deletion, email kids@encounterlife.org.

9. Your Rights

You may request access, correction, or deletion of your personal data by contacting kids@encounterlife.org. We will verify your identity before acting on the request.

10. International Transfers

Data is stored in the United States. By using the App outside the U.S., you consent to that transfer and processing.

11. Links to Other Sites

Third-party links may appear in the App. We are not responsible for their content or privacy policies.

12. Changes to This Policy

We may update this Policy from time to time. Revisions take effect when posted in the App or on our website.

13. Contact Us

ENCOUNTER

Email: kids@encounterlife.org

Address: 6950 Ralston Street, Ventura, CA 93003

For hosting or technical privacy matters:

Amazing Life Foundation

Email: privacy@amazinglife.org

14. State Privacy Rights Notice (California & Virginia)

Residents of California and Virginia have specific rights under state privacy laws, including the California Consumer Privacy Act (CCPA/CPRA) and the Virginia Consumer Data Protection Act (VCDPA). These rights include:

- a. Right to Know and Access: You may request to know the categories of personal information collected and the purposes for which it was used.
- b. Right to Correction: You may request correction of inaccurate personal information.
- c. Right to Deletion: You may request deletion of your personal information, subject to certain exceptions (such as legal obligations).
- d. Right to Opt Out of Data Sharing: We do not sell or share personal information for monetary value. If this changes, we will update this notice and provide an opt-out mechanism.
- e. Right to Non-Discrimination: You will not be discriminated against for exercising privacy rights.

To submit a verified request, contact us at kids@encounterlife.org with the subject line "Privacy Rights Request." We may verify your identity by matching information you provide to existing records. Authorized agents may submit requests on your behalf with written permission.

Last Updated: March 19, 2026