

Revised: June 5, 2024

6950 Ralston Street, Ventura CA 93003 | 805-656-7766 | encounterlife.org

Executive Dept. Administrative Assistant

Part-time, non-exempt, 25 hours per week, accountable to Lead Pastor & Communications Director **OVERVIEW:**

To provide secretarial, accounting, data and other support to ENCOUNTER's Lead Pastor. Additional duties for Communications and Women's Ministry support.

RESPONSIBILITIES:

Executive Duties.

Admin duties:

- Support Lead Pastor by writing letters, typing meeting notes, filing, proofing Excel spreadsheets, editing documents, answering the phone, sending out emails, ordering books and materials, etc.
- Support Lead Pastor in coordination of calendars, staff meetings & clear planning of up coming details.
- Support duties also include:
 - Assist Lead Pastor with work calendar (keeping meetings, setting up meetings, reminders, Facility room requests, etc.)
 - Elder Board support: set up schedule, tasks, devotionals, etc.
 - Prepping admin support: prep-work for counseling meetings, premarital, classes, seminars, etc.
 - Troubleshooting assistance
 - Occasional off-regular-schedule support
 - View, advise, and/or sign for following items the Lead Pastor oversees:
 - Budget for their department
 - Lead Pastor's Supervised staff's: job descriptions, time off requests, HR employee matters

Meetings (as needed):

- <u>Lead Team</u> meetings: take notes, type up notes to share with Lead Team, put in Dropbox folder.
 Attend Lead Team events and serve as a leader in the church. Follow ups as needed.
- Service Planning meetings: take notes, type up notes to share with Lead Team & Worship Service Team, put in Dropbox folder. Follow ups as needed.
- <u>Event Planning:</u> Attend meetings & take notes. Assist as needed regarding needs for event (set up, decor, food, service needs, facilities requests, promo, childcare, printing forms, etc.). Serve in a leader capacity before, during, and after event.
- Church voting: Oversee church-wide voting: Elections each January and June; Budget each June

Communication Duties.

Recordkeeping

- Keep Mailchimp audience up-to-date with addresses from New Here cards and requests to join weekly email.
- o Compile online viewership stats

Data Entry

- o Input communication requests to Standard Promo Plan excel.
- o Update weekly update email with upcoming events and message from teaching pastor.

Communication

- Follow-up with ministry leaders to obtain details needed for communication requests, relevant deadlines, or other pertinent information
- Communicate with receptionist for ministry print needs

Other Duties

- o Perform weekly review of website to find broken links, expired events, or other areas to troubleshoot
- o Proofread emails, materials, etc. as needed
- Provide assistance in gathering information from ministry leaders for email updates to congregation

Women's Ministry Duties.

Coordinate

- Event Planning: Support the planning and execution of women's events, including coordinating logistics, communicating with volunteers and attendees, and ensuring all necessary preparations are made.
- Facility requests for groups or events that do not have admin support (i.e. excluding MomCo & WOW)
- Online registration (Church Teams/Planning Center) for groups or events that do not have admin support (i.e. excluding MomCo & WOW)
- o Communication with volunteer ministry leaders regarding deadlines or pertinent information
- o Follow-up with church members on questions or inquiries
- Keep Mailchimp audiences up-to-date with email addresses ahead of and post events.

Materials:

- Order related/required materials for ministries or events. Maintain accurate stock of materials; return unnecessary items.
- Pick up online or print orders
- o Process checks/cash for ministries

REOUIREMENTS.

- Faith: Strong personal faith and commitment to the mission and values of the church. Has a heart for ministry.
- **Team Player**: Ability to work collaboratively as part of a team, as well as independently with minimal supervision.
- **Flexibility**: Willingness to adapt to changing priorities and work schedules, including occasional evenings and weekends for special events or meetings.
- **Discretion**: Demonstrated ability to handle confidential information with integrity and discretion. Must maintain strict confidentiality concerning all sensitive activities of the executive department. This is especially important concerning all personnel matters.

- Problem solver: Takes initiative to solve problems and respond to needs
- Be or become a member of ENCOUNTER

Skills:

- Administrative Experience: Previous experience in an administrative role preferred.
- **Organizational Skills**: Excellent organizational and time management skills, with the ability to prioritize tasks and manage multiple projects simultaneously.
- **Communication Skills**: Strong verbal and written communication skills, with the ability to interact effectively with individuals at all levels.
- **Technology Proficiency**: Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Outlook) and other relevant software applications. Good ability to use Excel, Word, ChurchTeams, Planning Center, Mail Chimp, Right Now Media, etc. . Able to learn new computer programs as required.
- Accuracy: Must have all work proofed before distributed or mailed.
- **Promptness**: Timely follow-through on all duties.
- **People skills**: interpersonal, phone with volunteers, leaders, staff and newcomers. Has a heart of gratitude for volunteers. Cooperative and pleasant working relationship with others.
- Work-Ethic: Balanced between people and tasks

Compensation.

\$20 - \$25 per hour